

Terms & Conditions

COMPANY INFORMATION

Company: MARTINS & TRINDADE LDA

Address: AV. JOÃO PAULO II, 8500 PORTIMÃO

Tel: (00351) 966722794

E-Mail: guilheme@honuhele.com

PRODUCT INFORMATION AND PRICE

All information on our expeditions will appear before the order.

Total cost of the purchase will appear before the order and include all costs associated with the purchase.

PAYMENT

Revolut

Bank details:

IBAN: LT35 3250 0818 7603 1621

BIC/SWIFT: REVOLT21

NAME: Guilherme Martins

ADDRESS: Av Joao Paulo II, 8500-780, Portimao, PT

BANK ADDRESS: Revolut Bank UAB

Konstitucijos ave. 21B, 08130, Vilnius, Lithuania

CANCELLATION & REFUNDS

Price: 2025 Algarve/Alentejo expedition – 2200€

Deposit: 30% of the tour's cost is required at the time of booking to secure your place on the expedition with the balance to be paid no less than 60 days prior to the expedition start.

Cancellation:

Up to 14 days from order – Full refund

Prior to 60 days – Loss of deposit

59-30 days- 50% of trip cost

Less than 30 days – No refund

TOUR ONLY SUITABLE TO GROUPS FROM 2 TO 5 PERSONS.

DISCLAIMERS

We reserve the right to disclaim any responsibility for possible printing errors, including but not limited to pricing and information regarding goods, services, and travel.

If you have any questions, please contact us. We are committed to providing the best experience when booking with SUP Portugal.

SALES AND DELIVERY CONDITIONS

Your booking will be confirmed once a 30% deposit (or full payment) has been received.

Deposits are non-transferable.

Full payment must be completed no later than 60 days before the start date of the expedition.

Your personal data will be handled with the utmost confidentiality and will not be shared with any third parties.

We reserve the right to reschedule or cancel expeditions up to 14 days before the start date if unavoidable circumstances arise.

You must inform us of any medical or psychological conditions that could affect your health or ability to participate in the expedition prior to arrival. Failure to do so may result in removal from the expedition without compensation.

Personal travel insurance is mandatory for anyone traveling abroad. Guests are responsible for all costs related to emergency medical expenses or repatriation.

A quick note on travel insurance:

It is essential to have personal travel insurance when traveling abroad. At a minimum, ensure that your policy covers medical expenses and emergency repatriation. We strongly recommend coverage for personal liability, cancellation, curtailment, and loss of luggage and personal belongings. Please have your policy number and emergency contact information readily available.

SUP Portugal deposits are non-refundable after 14 days from the date of purchase. It is your responsibility to insure against the loss of the deposit.

DEFINITIONS

In this agreement, the term “activities” refers to all activities related to the excursions, adventures, and explorations organized by the Operator, including but not limited to: orientation and instruction sessions, transportation to and from the destination, stand-up paddleboarding, swimming, snorkeling, breathing exercises, cold water immersion, fishing, climbing, hiking, caving, and other activities of any nature, whether or not supervised by the Operator.

ACKNOWLEDGEMENT – ACTIVITY SAFETY

I acknowledge that the activities may involve physical exertion, which could lead to injury or exacerbate pre-existing conditions, symptoms, or congenital defects. I have been advised to seek medical advice if I suspect that my physical condition may not be compatible with the activities. I understand that safety equipment may be required, but that potentially dangerous conditions exist beyond the Operator's control, including, but not limited to: weather, riots, robbery, contamination of water or food, sun exposure, diseases such as tetanus and Lyme disease, political instability, war, floods, pandemics, animal attacks, avalanches, rockfalls, or earthquakes. I acknowledge the strong recommendation to purchase comprehensive travel insurance, including coverage for medical emergencies, evacuations, and trip cancellations.

ASSUMPTION OF RISKS

I understand and accept that the activities involve inherent risks, including but not limited to: accidents during transportation (boarding or disembarking), overturning or sinking of watercraft, falling from watercraft, drowning risks, collisions with rocks, trees, logs, other vessels, sudden changes in weather, variations in water conditions, failure of safety equipment, animal encounters, getting lost or separated from guides or other participants, negligence of other participants, and negligence by the Operator in failing to safeguard me from risks. I fully accept and assume all such risks, including the possibility of personal injury, death, or property damage resulting from these activities.

RESERVATIONS AND RESTRICTIONS

The Operator:

- (0) reserves the right to cancel any activities or alter itineraries, substitute hotels or guides, when necessary, without prior notice;
- (1) may modify or remove activities without penalty to ensure safety and proper handling of the expedition;
- (2) is not liable for any costs arising from emergencies or evacuations involving my safety, and I agree to cover all such expenses;
- (3) reserves the right to decline participation or remove participants deemed unfit for the activities or whose actions hinder the operation of the trip or affect the enjoyment of other participants. Refunds for unused services are the Operator's sole responsibility;
- (4) reserves the right to cancel any trip prior to departure and is released from liability, except for refunding any amounts already paid as per the "Cancellations and Refunds" section;
- (5) is not responsible for personal property damage or loss, or any costs incurred due to irregularities by other companies involved in the activities;
- (6) reserves the right to take photographs or videos of trips and use them for promotional or commercial purposes, and I waive any claim for compensation for the use of my image.

RELEASE OF LIABILITY, WAIVER OF CLAIMS, AND INDEMNITY AGREEMENT

In consideration of THE OPERATOR permitting my participation in the activities and use of its equipment, vehicles, accommodation, and other facilities, I agree as follows:

TO WAIVE ANY CLAIMS I may have against THE OPERATOR and its directors, employees, agents, guides, instructors, contractors, and representatives (collectively, the "RELEASEES") for any injury, damage, or loss that I may suffer, including death, due to NEGLIGENCE, BREACH OF CONTRACT, or failure to protect me from the risks associated with the activities;

TO INDEMNIFY THE RELEASEES against any liability for damage or injury to third parties resulting from my participation in the activities;

This Agreement is binding on my heirs, next of kin, executors, and representatives, should I be incapacitated or pass away;

This Agreement will be governed by the laws of Portugal;

Any disputes will be resolved under the jurisdiction and laws of Portugal. I am not relying on any representations made by the Releasees about the safety of the activities, other than what is outlined in this Agreement.